

# Empirical Study on the Operation of Defects through Novel Testing Rules

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**Abstract—** Current scenario of research shows that testing is a valuable area for every project to guarantee its quality and performance at actual behaviour. Before starting to test a system we first known literature about the remaining problem in project, due to this problem the performance and quality of project may not capture its planned area. So we first search out few of common error in the project. For that we need to clarify the concept of defect, error, fault, failure and other relevant to affect the system performance. In this paper we proposed simple and valuable stages for testing to capture common error and increase the performance of system. The paradigm of actual defect helps to classify the fault type. At last we summarize the paper and concluded with features scope.

**Keywords:-** defect, testing, error, fault, principals.

## I. INTRODUCTION

Now-a-days, all the output affected by defects & other terms relate to defects. In medical minor defects in CT scan made the changes in doctors decision a big mistake may occurred. May be patent advised to take a harmful medicine. Similarly in system, a defect makes changes in output performance of real time system and they may crash. A lot of money with human body may affected from this crashed. It means the minor defect may create a big problem & mostly person affected from it. It means, it's important to create a framework for defects, so that peoples can easily understand them and may save the harm. Therefore we create a framework and focused to procedure with UML diagram for defects.

Computer system is affected by defects. The other terms are also involved to create the problems in system performance that is fault, failure, error etc. The actual 'mistake' in the program code is known as fault & the variation from expected behaviour observed by the user as a result of the error is call a failure. Error is the bad state into the system that results from the fault. The definition of these term are varies according to situation. The IEEE gave standard definition of these terms as, Failure- External behaviour is incorrect. It is the inability of a system or component to perform required function according to its specification. Fault- Discrepancy in code that causes a failure. It is a condition that causes the software to fail to perform its required function. And Error- Human mistake that caused fault.

## II. HISTORICAL PERSPECTIVE

Defect is the dieses into system. The role of doctors is performed by the tester. It means defect play a major role to change the system performance. Now-a-days more than 40 research laboratories do research to manage the defect problem.

### Arpita Mittal & Sanjay kumar Dubey [1]

In this research paper authors have studied about the various types of defect techniques and then undergone through the survey of COQUALMO cost constructive model which is a two-step software defect prediction model for improving the software quality. They have studied three techniques of Defect handling i.e. Defect Detection Technique, Second Defect Analysis Technique, and Defect Prediction Technique.

### Ghazia Zaineb and Dr. Irfan Anjum Manarvi [2]

Zaineb etal., research presents the actual percentage of bugs rejection based on data collected from bug tracking system. Their paper provides a list of reasons behind bug rejection, their relation with severity level and possible threats that can affect software testing efficiency with reference to the life of a rejected bug. The major problem areas causing bug rejections are bug reports and insufficient knowledge of tester over the developed software.

### Sakthi Kumaresh and Baskaran Ramachandran [3]

The articles provide a general framework of defect with its defect prevention measures suggested in order to enhance quality culture establishment in an organization. Implementation of defect prevention measures in subsequent projects would result in better performance, rapid and sustained improvement in the product quality as is evident from the example.

### Ruihua Chang, Xiaodong Mu and Li Zhang [4]

In this paper, authors proposed a novel approach to resolve the problem of software defect prediction. The method is classified using Non-Negative Matrix Factorization (NMF). NMF algorithm is not only used for extracting external features but also as a powerful way for classification of software defect data. And the results show that it outperforms the state of the art techniques tested for this experiment. Finally, they suggest that it can be a useful and practical way addition to the framework of software quality prediction.

**Summary:** After studying of these papers, we conclude that recently research work is done on the defect & all stages of system problems. Suited models are used to estimate and prediction of defects, but no single model is sufficient for it. So, construction of a new model is very important.

**Defect Predictors [5]**

In software development, every change induces a risk. What happens if code changes again and again in some period of time? In an empirical study on Windows Vista, we found that the features of such change bursts have the highest predictive power for defect-prone components. With precision and recall values well above 90%, change bursts significantly improve upon earlier predictors such as complexity metrics, code churn, or organizational structure.

Software development can be seen as a sequence of changes—a constant stream of activities that add new value to software, adapt it to a changing environment, delete features no longer required, or improve its structure for better maintenance. All of these activities are ultimately conducted by humans, and as humans make mistakes, it is unavoidable that some of these changes will induce defects.

COMPARING PREDICTORS FOR DEFECT-PRONE VISTA COMPONENTS

| Predictor                           | Precision | Recall |
|-------------------------------------|-----------|--------|
| Pre-Release Defects                 | 73.8%     | 62.9%  |
| Test Coverage                       | 83.8%     | 54.4%  |
| Dependencies                        | 74.4%     | 69.9%  |
| Code Complexity                     | 79.3%     | 66.0%  |
| Code Churn                          | 78.6%     | 79.9%  |
| Organizational Structure            | 86.2%     | 84.0%  |
| Change Bursts ( <i>this paper</i> ) | 91.1%     | 92.0%  |

In this paper, our conjecture is that over the development time of a system, such multiple attempts would manifest themselves in consecutive code changes over a period of time. Such change bursts could be indicators for various problems, including those traditionally detected by earlier predictors:

- Incomplete or changing requirements. Requirements may only become stable after multiple implementation

attempts—for instance, because of conflicting organizations involved.

- Hairy bugs. Defects may only be tentatively fixed without knowing the exact cause, making them re-occur

again and again—that is, the code or task is overly complex.

- Insufficient quality assurance. Quality assurance may not detect all issues in the first place, thus requiring

constant fixing of newly discovered defects—improving test coverage over time.

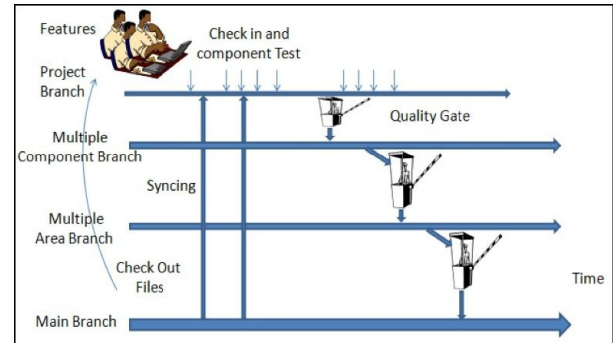


Figure 1. How the Windows development process works. Changes are first committed in project branches, and then subsequently merged and integrated into the Windows main branch.

**Comparing characteristics of Firefox and Internet Explorer regarding defects [6]**

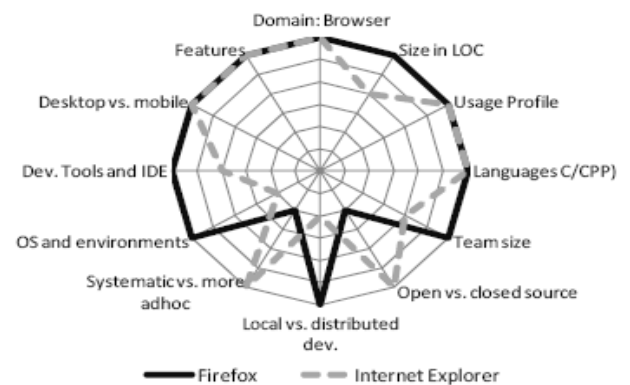


Figure 2: Comparing Characteristics of Firefox & IE

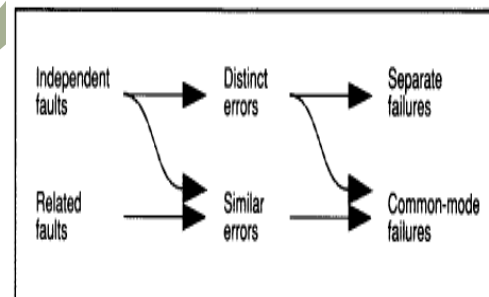


Figure 3: Classes of Faults, errors & failures

III. TESTING TECHNIQUE & RULES

*Phase Detected of defects:* Phase Detected indicates the phase in the software development lifecycle where the defect was identified.

- Test coverage in unit testing
  - Breadth of functional coverage
  - Percentage of paths, branches or conditions that were actually tested

- Percentage by criticality level: perceived level of risk of paths
- The ratio of the number of detected faults to the number of predicted faults.
  - Unit Testing
  - Integration Testing
  - System Testing
  - Acceptance Testing

#### *System Test Triggers*

System test activities deal with system wide and cross-system issues, including hardware and software environment implications as well as cyclic and sometimes demanding workload volumes.

#### *Function Test Triggers*

There are several terms used to describe the testing of the functional aspect of a product. Depending on the size and scope of the project, any or all could be applied under the heading of function test. Unit test, for example, is an effort to validate the ability of the code written to execute successfully, independently from other influences such as interfaces with other products or functions. Function test takes a broader view, ensuring not only that the function executes successfully, but that interfaces are handled correctly, and that the function provides expected results. Component test is a term applicable to a large product which consists of multiple elements (components). This additional 'function test' ensures that all of the functions within a component perform satisfactorily, and the components of a product interface correctly with each other.

#### **DEFECT TYPES**

There are various ways in which we can classify. Below are some of the classifications:

##### **Severity Wise:**

- **Major:** A defect, which will cause an observable product failure or departure from requirements.
- **Minor:** A defect that will not cause a failure in execution of the product.
- **Fatal:** A defect that will cause the system to crash or close abruptly or effect other applications.

##### **Work product wise:**

- **SSD:** A defect from System Study document
- **FSD:** A defect from Functional Specification document
- **ADS:** A defect from Architectural Design Document

- **DDS:** A defect from Detailed Design document
- **Source code:** A defect from Source code
- **Test Plan/ Test Cases:** A defect from Test Plan/ Test Cases
- **User Documentation:** A defect from User manuals, Operating manuals

##### **Type of Errors Wise:**

- **Comments:** Inadequate/ incorrect/ misleading or missing comments in the source code
- **Computational Error:** Improper computation of the formulae / improper business validations in code.
- **Data error:** Incorrect data population / update in database
- **Database Error:** Error in the database schema/Design
- **Missing Design:** Design features/approach missed/not documented in the design document and hence does not correspond to requirements
- **Inadequate or sub optimal Design:** Design features/approach needs additional inputs for it to be complete/Design features described does not provide the best approach (optimal approach) towards the solution required
- **In correct Design:** Wrong or inaccurate Design
- **Ambiguous Design:** Design feature/approach is not clear to the reviewer. Also includes ambiguous use of words or unclear design features.
- **Boundary Conditions Neglected:** Boundary conditions not addressed/incorrect
- **Interface Error:** Internal or external to application interfacing error, Incorrect handling of passing parameters, Incorrect alignment, incorrect/misplaced fields/objects, un friendly window/screen positions
- **Logic Error:** Missing or Inadequate or irrelevant or ambiguous functionality in source code
- **Message Error:** Inadequate/ incorrect/ misleading or missing error messages in source code
- **Navigation Error:** Navigation not coded correctly in source code
- **Performance Error:** An error related to performance/optimality of the code

- **Missing Requirements:** Implicit/Explicit requirements are missed/not documented during requirement phase
- **Inadequate Requirements:** Requirement needs additional inputs for to be complete
- **Incorrect Requirements:** Wrong or inaccurate requirements
- **Ambiguous Requirements:** Requirement is not clear to the reviewer. Also includes ambiguous use of words – e.g. Like, such as, may be, could be, might etc.
- **Sequencing / Timing Error:** Error due to incorrect/missing consideration to timeouts and improper/missing sequencing in source code.
- **Standards:** Standards not followed like improper exception handling, use of E & D Formats and project related design/requirements/coding standards
- **System Error:** Hardware and Operating System related error, Memory leak
- **Test Plan / Cases Error:** Inadequate/ incorrect/ ambiguous or duplicate or missing - Test Plan/ Test Cases & Test Scripts, Incorrect/Incomplete test setup
- **Typographical Error:** Spelling / Grammar mistake in documents/source code
- **Variable Declaration Error:** Improper declaration / usage of variables, Type mismatch error in source code

#### Status Wise:

- Open
- Closed
- Deferred
- Cancelled

#### DEFECT TRACKING

To track defects, a defect workflow process has been implemented. Defect work flow training will be conducted for all test engineers. The steps in the defect work flow process are as follows:

*a) When a defect is generated initially, the status is set to "New". (Note: How to document the defect, what fields need to be filled in and so on, also need to be specified.)*

*b) The Tester selects the type of defects:*

- Bug
- Cosmetic
- Enhancement
- Omission

*c) The tester then selects the priority of the defect:*

- Critical - fatal error
- High - require immediate attention
- Medium - needs to be resolved as soon as possible but not a showstopper
- Low - cosmetic error

*d) A designated person (in some companies, the software manager; in other companies, a special board) evaluates the defect and assigns a status and makes modifications of type of defect and/or priority if applicable).*

- The status "Open" is assigned if it is a valid defect.
- The status "Close" is assigned if it is a duplicate defect or user error. The reason for "closing" the defect needs to be documented.
- The status "Deferred" is assigned if the defect will be addressed in a later release.
- The status "Enhancement" is assigned if the defect is an enhancement requirement.

*e) If the status is determined to be "Open", the software manager (or other designated person) assigns the defect to the responsible person (developer) and sets the status to "Assigned".*

*f) Once the developer is working on the defect, the status can be set to "Work in Progress".*

*g) After the defect has been fixed, the developer documents the fix in the defect tracking tool and sets the status to .fixed., if it was fixed, or "Duplicate", if the defect is a duplication (specifying the duplicated defect). The status can also be set to "As Designed", if the function executes correctly. At the same time, the developer reassigns the defect to the originator.*

*h) Once a new build is received with the implemented fix, the test engineer retests the fix and other possible affected code. If the defect has been corrected with the fix, the test engineer sets the status to "Close". If the defect has not been corrected with the fix, the test engineer sets the status to .Reopen.. Defect correction is the responsibility of system developers; defect detection is the responsibility of the AMSI test team. The test leads will manage the testing process, but the defects will fall under the purview of the configuration management group. When a software defect is identified*

during testing of the application, the tester will notify system developers by entering the defect into the PVCS Tracker tool and filling out the applicable information.

The graphical representation of Novel Testing Rules is shown in last page of paper.

#### IV. CONCLUSION AND FUTURE SCOPE

Here we have created a descriptive research on defects. We clarify the basics of testing techniques to control the defects in different perspective. Through the help of these, we designed the novel rules for testing. Their graphical representation of this rule is known as the simple paradigm model for stages of testing [SPST]. Through this model, we can easily improve the quality of product.

#### ACKNOWLEDGMENT

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TABLE 1: Difference between system problems

| S. No | System Problem Types              |  |  |  |   |
|-------|-----------------------------------|--|--|--|---|
| 1.    | Defect                            | Error  | Bug  | Fault  | Failure   |
| 2.    | Mismatch between the requirements | A discrepancy between a computed, observed, or measured value or condition and the true, specified, or theoretically correct value or condition. | A fault in a program which causes the program to perform in an unintended or unanticipated manner. | An incorrect step, process, or data definition in a computer program which causes the program to perform in an unintended or unanticipated manner. | The inability of a system or component to perform its required functions within specified performance requirements. |

TABLE: Defect metrics for a week of operation of a system that runs 24 hours a day

| S. No.       | Date                                     | Time of Defect   | Defect Severity                | Time since last defect |
|--------------|--|------------------|--------------------------------|------------------------|
| 1.           | START of Recording, Monday, July 2, 0000 | N/A              | N/A                            | N/A                    |
| 2.           | Monday, July 2                           | 0900             | 1                              | 9 hr                   |
| 3.           | Monday, July 2                           | 1600             | 4                              | 5 hr                   |
| 4.           | Tuesday, July 3                          | 0700             | 1                              | 18 hr                  |
| 5.           | Wednesday, July 4                        | 1800             | 1                              | 33 hr                  |
| 6.           | Thursday, July 5                         | 1300             | 2                              | 17 hr                  |
| 7.           | Saturday, July 7                         | 1300             | 1                              | 8 hr                   |
| 8.           | End of Recording, Sunday, July 8, 2400   | N/A              | N/A                            | (8 hr with no defect)  |
| <b>Total</b> |  | <b>6 defects</b> | <b>6 failure plus 1 defect</b> |                        |

The above metrics were collected over a week of July 2012. There were 6 defects in 5 days, or an average of 0.833 days between defect, or 16.33 hours between defects. There were 6 failures in 6 days, for an average of 1 days between failure, or 24 hours between failure.

Initially,

$$9 + 5 + 18 + 33 + 17 + 8 = 90 \text{ hours}$$

Addition of time with the 8 hours with no defect

$$90 + 8 = 98 \text{ hours}$$

Divided by 6 defects

$$= 98 / 6 \\ = 16.33 \text{ hours}$$

Similarly failures can be calculated. We didn't need to record the exact time each defect or failure is encountered in order to compute MTTD or MTTF. We just need the total number of defects or failures encountered and the total amount of time the system was running or tested.

